



21 Bangor St.
Houlton, Maine 04730

Dear Customer,

The Houlton Water Company (HWC) will be filing a revised water rate schedule with the Maine Public Utilities Commission (MPUC) to be effective on June 1, 2026. The filing is made under Title 35-A MRSA Sec. 6104. The proposed increase is necessitated by increasing costs over the past several years. The proposed rate will increase the average residential bill by \$6.68 per month or \$20.05 per quarter.

Increases by all customer classes, on an annual basis, are as follows:

Residential	\$ 165,714	41.8%
Commercial	81,958	41.8%
Governmental	10,022	41.8%
Industrial	21,316	41.8%%
Public Fire Protection	125,471	35.9%%
Private Hyd.	8,979	41.8%
Sprinklers	35,487	41.8%
Total Increase	\$ 448,947	

A public hearing will be held on May 1, 2026, at 6:00 PM at the HWC 21 Bangor Street office at which time details will be furnished in support of the increase and you may question HWC personnel regarding the issue.

If, within 30 days of the public hearing, 15% of the customers of the Company file with the Treasurer of HWC and the MPUC, petitions demanding a review of the rate changes by the MPUC, the rate change may be suspended, investigated, reviewed and changed in accordance with Section 310. Signatures on the petition are invalid unless accompanied by the printed names and addresses of the signers. Upon request, the Company will provide customers with the appropriate petition forms that include space for signatures and the printed names and addresses of the signers.

You may request and inspect data relating to the present and proposed rates at the Company's office before the hearing. You have the right to an open and fair hearing and the right to a further hearing before the Commission. The Public Advocate is available for assistance to you in this matter upon request. The Public Utilities Commission may be contacted at (207) 287-3831, State House Station #18, Augusta, Me 04333; or the Public Advocate at (207) 624-3687, State House Station 112, Augusta, Me 04333.

We thank you for your cooperation on this matter.

Greg Sherman
General Manager